

How to register for our Online Service

[Click here to get started](#)

Or enter this link into your web browser: <http://on-line.ecology.co.uk/register>

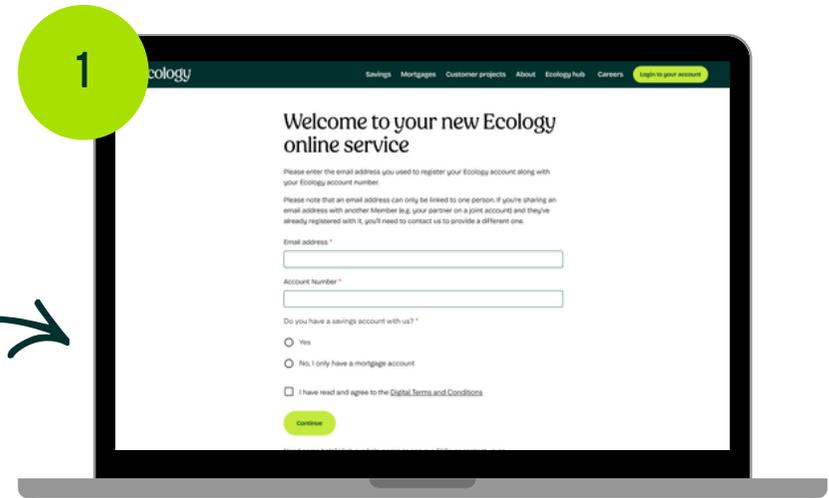
1. Enter your account details

- Enter your email address that you use for Ecology. This will be the email address you receive emails to, or that you have used to log on to our online system previously.
- If you share an email address with another Member only one of you can use it to re-register for the new Online Service.
- You will receive an error message if your email is already registered on the new Online Service - please contact us on 01535 650770 and the team can add a new email address to your account.
- Enter one of your existing 10-digit Ecology Account numbers.
- Select if you have a savings account with Ecology, or a mortgage account only.
- Read and check the box to agree to our Digital Terms and Conditions.

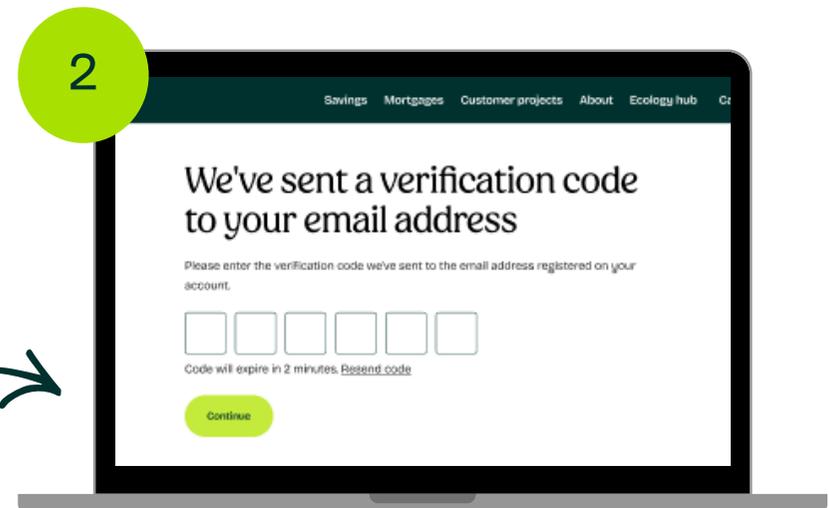
2. Verification code

- We will send a verification code to your email address. Enter the code here.

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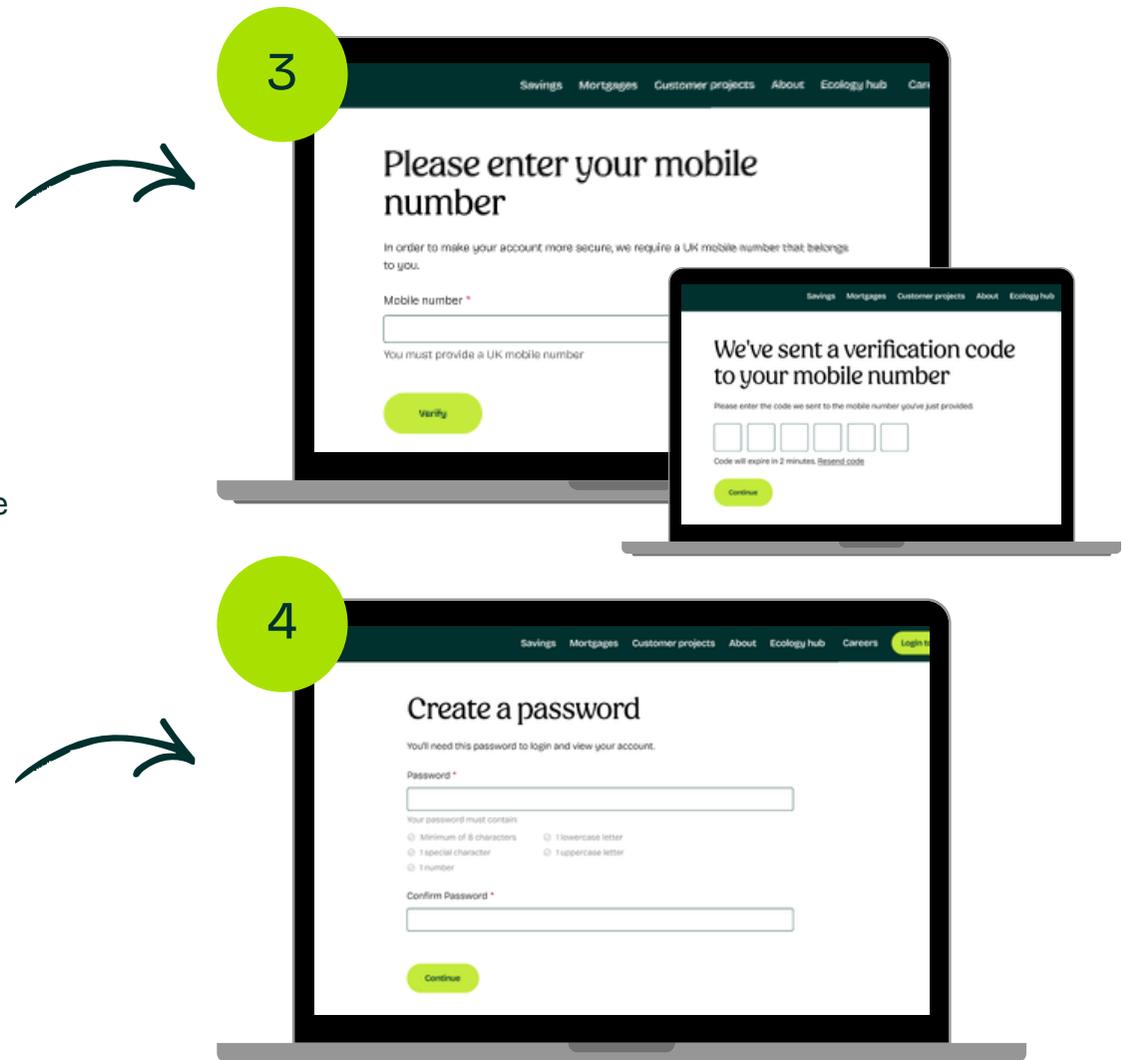
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3. Enter mobile number

- If we already have your mobile phone number on file, we'll send a code to that number. If we don't, you'll be asked to enter your mobile number first and then we'll send you a code.
- Enter code and click continue.

4. Create password

- Create a new password, that is unique to you - this will be the password you use to log in to your account.
- Your password must contain:
 - Minimum of 8 characters
 - 1 special character
 - 1 number
 - 1 lowercase letter
 - 1 uppercase letter
- Repeat the password in the second box to confirm.
- Click Continue.



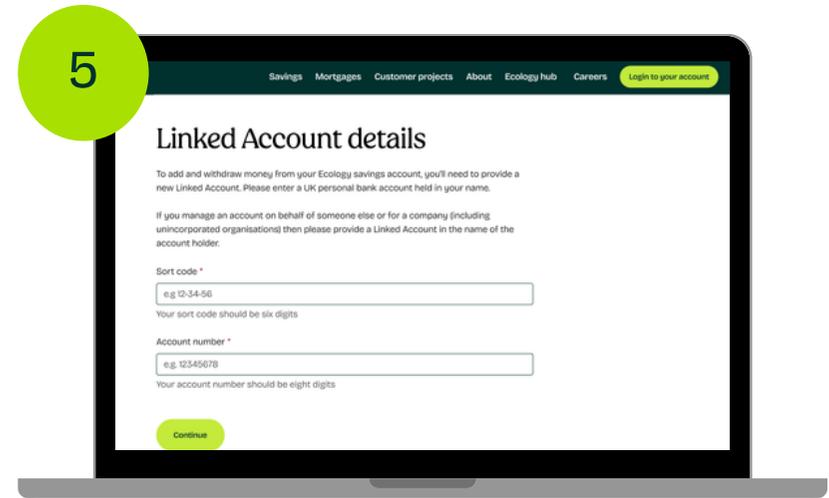
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5. Linked Account details

- If you only have a mortgage account with us you won't see this screen.
- If you have an Ecology savings account you'll need to enter details of a Linked Account.
- This needs to be a UK personal bank account held in your name.
- Click Continue.



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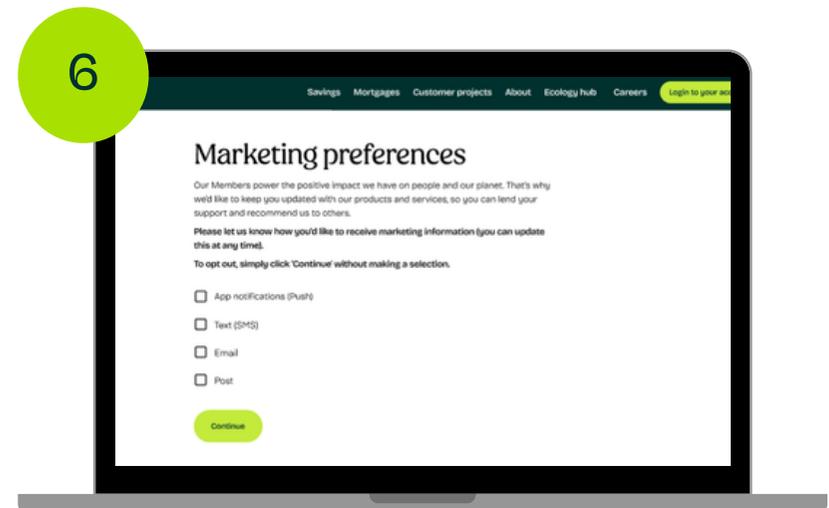


6. Marketing preferences

- Select how you would like us to keep you informed about our products and services.
- Click Continue.



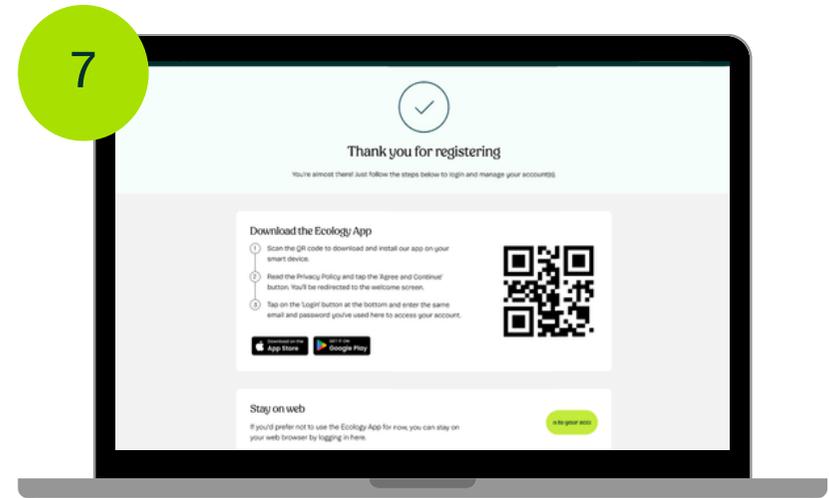
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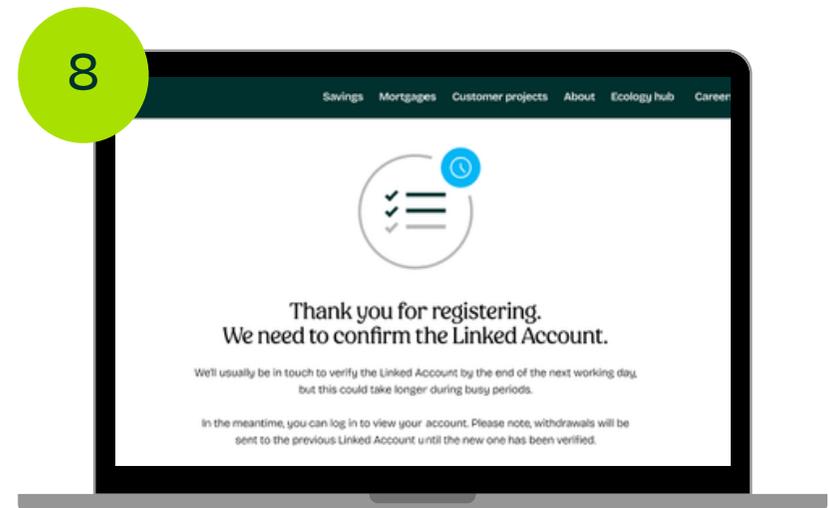
7. You're all set! Download the Ecology App

- You are now registered for Ecology's new Online Service.
- You can log in to your account(s) at any time using the button in the top right hand corner of our homepage ecology.co.uk.
- You can also download the Ecology App to manage your account(s). Just scan the QR code or search 'Ecology Building Society' on the App Store or Google Play.



8. Linked account validation (only if there is an issue)

- If we haven't been able to validate your Linked Account details you may see this screen - you will still be able to use the app, we will contact you shortly regarding your Linked Account.

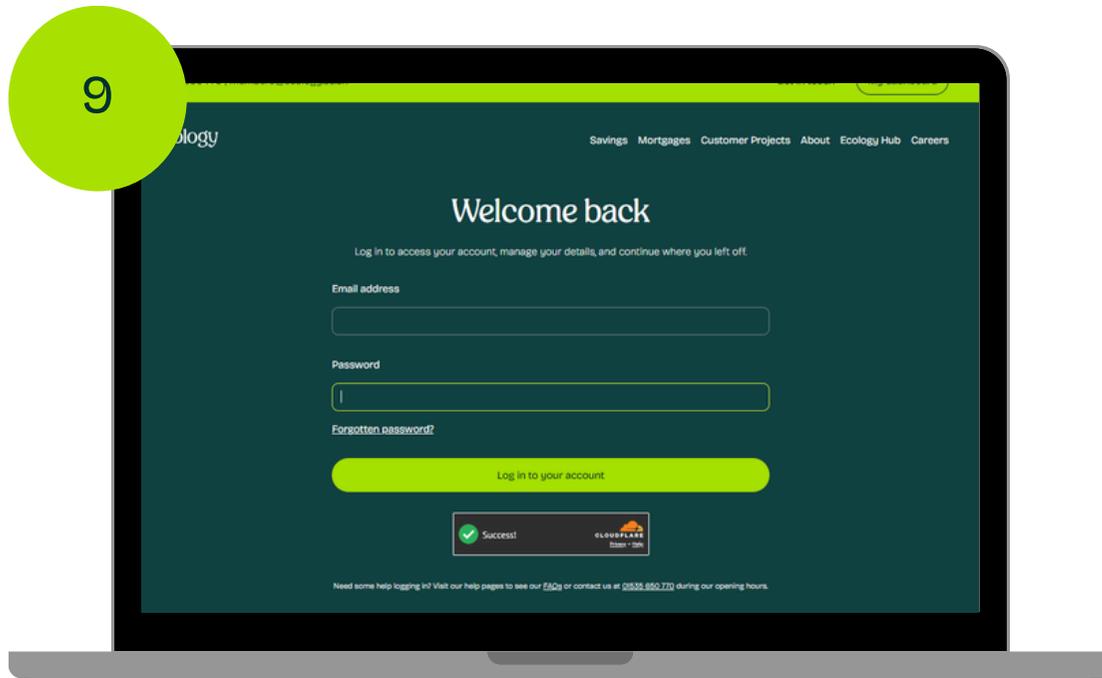


How to register for our Online Service



9. You're good to go! You can now access your Ecology account(s)

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- You can log in to your account(s) at any time using the button in the top right hand corner of our homepage ecology.co.uk.
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Struggling to register your account?

We're here to help! If you need any assistance from our team, please don't hesitate to get in touch:

 01535 650 770

 members@ecology.co.uk